



## ClaimAlert® Insights

Our ClaimAlert Business Intelligence Dashboard is being upgraded to ClaimAlert Insights. It's built in the ClaimSearch Insights platform, providing you with a new environment to review and analyze your Company's ClaimAlerts.

### What is it?

ClaimAlert Insights is a new business intelligence platform that provides a high-level summary of a company's

ClaimAlert activity. We kept all the features you know and like from our current Dashboard.

### How do I access ClaimAlert Insights?

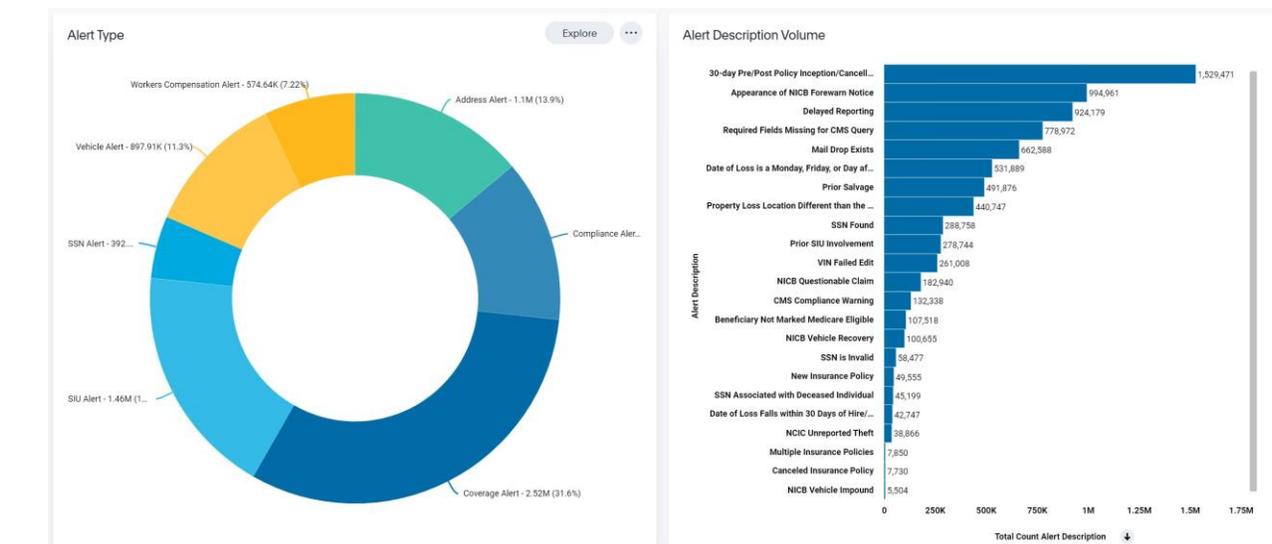
To access ClaimAlert Insights, open the ISO ClaimSearch homepage and click on the "Insights" tile. From there, click on "Pinboards" then select "ClaimAlert".

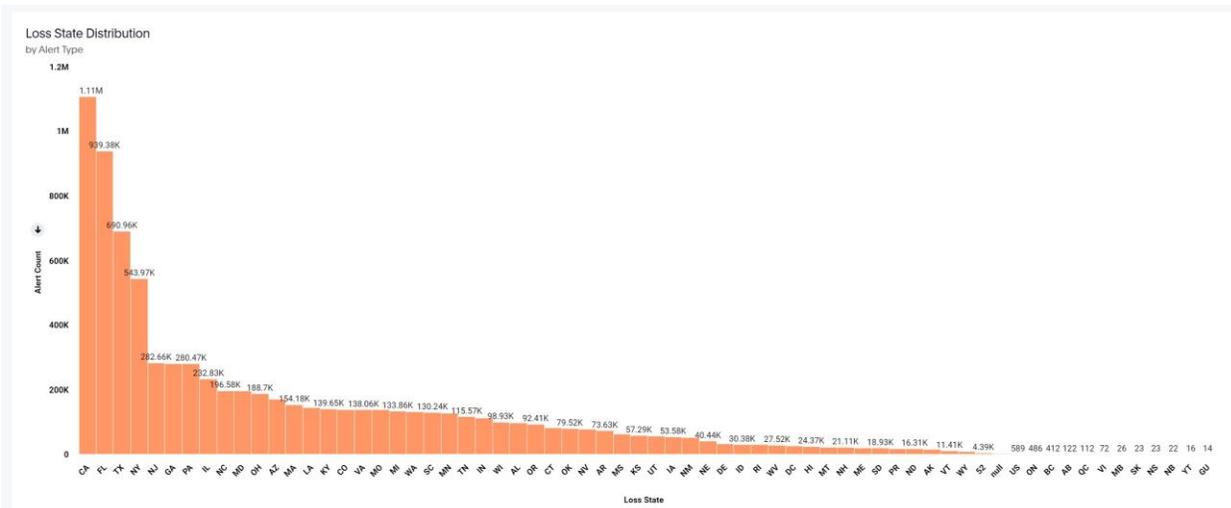
### How to explore data in ClaimAlert Insights

When you access ClaimAlert Insights you will see powerful filters to narrow the focus and drill down to the data you are seeking. Additionally, customers will not need to click between multiple tabs as in the ClaimAlert Dashboard. All of the information that our customers need is readily available in one pinboard. You can view Claim Count, Alert Count and the number of times each Alert fires.



The ability to drill down into specific information allows for better analysis.





You can use the filters on the top of the dashboard to further explore your data by a number of key variables, including Company Name, Policy Type and Alert Type.

Group Name (Select) | Company Name (Select) | Company Code (Select) | Date of Loss (Select) | Date of Alert (Select) | ISO File Number (Select) | Claim Number (Select) | Policy Type (Select) | Alert Type (Select) |  
 Report Type (Select) | Alert Description (Select)

You also have the ability to export from the dashboard in PDF, CSV, or Excel format, allowing you to further analyze your data in your tool of choice.

**How do I get access?**

Those with access to the current ClaimAlert Business Intelligence Dashboard will receive access to ClaimAlert Insights when released. ClaimAlert Insights is currently provided to all Claims Reporting subscribers at no additional cost.

If you are not a current Claims Reporting subscriber, please contact Customer Service at [NJSupport@iso.com](mailto:NJSupport@iso.com) or 1-800-888-4476 for more information.