



Claims Reporting Insights

Our Claims Reporting Business Intelligence Dashboard is being upgraded to Claims Reporting Insights. It's built in the ClaimSearch Insights platform, providing you with a new environment to review and analyze your Claims Reporting results.

What is it?

Claims Reporting Insights is a new business intelligence platform that provides a high-level summary of a company's claim submission activity. The details provided include both claim level and coverage level. We kept all the features you know and like from our current Dashboard.

How do I access Claims Reporting Insights?

To access Claims Reporting Insights, open the ISO ClaimSearch homepage and click on the "Insights" tile. From there, click on "Pinboards" then select "Claims Reporting".

How to explore data in Claims Reporting Insights

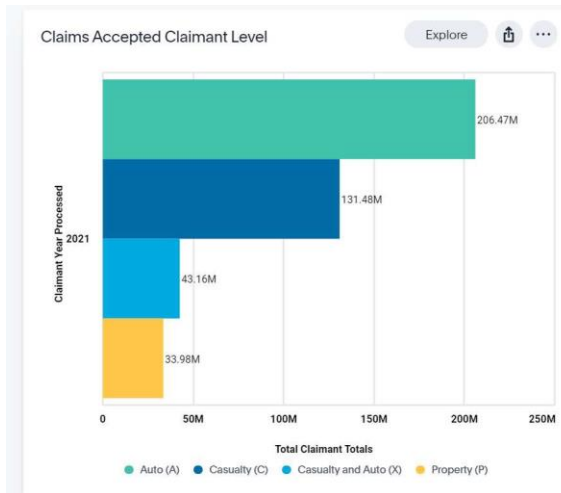
When you access Claims Reporting Insights you will see the type of submission (initial, replacement, research, update) as well as hit rates, match rates, no-search claims and accepted and rejected totals.

Date Process...	Total Initial Claims	Total Replacement Claims	Total Claim Records Submitted
Jan 2021 - Jan 2021	4.16M	13M	18.9M

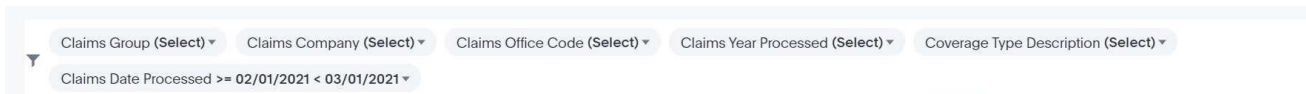
The ability to drill down into specific information allows for better analysis.

Claims Accepted Coverage Level Explore

Total Coverage Initials	Total Coverage Repl...	Total Coverage Re...	Total Coverage Total	Total Coverage Hits	Total Coverage Mat...	Coverage Hit Rate	Drop Column Fields Here	
							Summary	
							Total Coverage Re-Searches	Total Coverage Total
Coverage Year Proc...	Coverage Month Pr...	Coverage Type Des...						
▼ 2021 Total								
▼ february Total								
		Auto APD (AAPD)					5.2M	115.3M
		Auto Bodily Injury (ABI)					5.2M	115.3M
		Auto Med Pay (AMP)					1.51M	50M
		Auto PIP - No Fault (APIP)					1.48M	17.69M
		Auto Property Damage (APD)					301.15K	3.19M
		Boat/Mobile - Fire (FIBM)					523.68K	7.03M
		Boat/Mobile - Other (OTBM)					672.23K	12.69M
		Boat/Mobile - Theft (THBM)					0	1.28K
							0	45.16K
							0	4.19K



You can use the filters on the top of the dashboard to further explore your data by a number of key variables, including office code and coverage type.



You also have the ability to export from the dashboard in PDF, CSV, or Excel format, allowing you to further analyze your data in your tool of choice.

How do I get access?

Those with access to the current Claims Reporting Business Intelligence dashboard will receive access to Claims Reporting Insights when released. Claims Reporting Insights is currently provided to all Claims Reporting subscribers at no additional cost.

If you are not a current Claims Reporting subscriber, please contact Customer Service at NJSupport@iso.com or 1-800-888-4476 for more information.