



## Visualized ClaimSearch Insights

Our Visual ClaimSearch Intelligence Dashboard is being upgraded to Visual ISO ClaimSearch Insights. It's built in the ClaimSearch Insights platform, providing you with a new environment to review and analyze your Visual ClaimSearch Match Report results.

### What is it?

Visualized ClaimSearch Insights is a new business intelligence platform that is designed to help management and compliance teams to effectively analyze individual and company level usage of ISO ClaimSearch match reports. Although there is new look, we kept all the features from our previous dashboard. The Pinboard provides a history of your company's usage allowing you to identify who is accessing match reports.

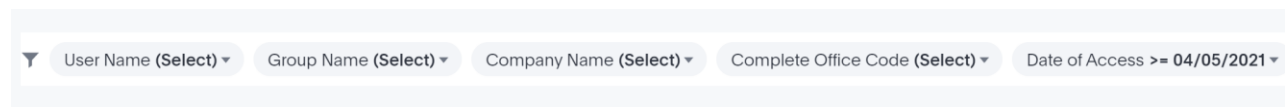
### How do I access Visual ISO ClaimSearch Insights?

To access Visual ISO ClaimSearch Insights, open the ISO ClaimSearch homepage and click on the "Insights" tile. From there, click on "Pinboards" then select "Visual ISO ClaimSearch Usage".

### How to explore data in Visual ISO ClaimSearch Insights?

When you access ISO Visual ClaimSearch Insights you will see Date of Claims Viewed, Action Count per Company Name, Claims Viewed per Job Class, Claims Viewed per User, and Details.

You can use the filters on top to further refine the data by several key variables, including Username, Office Code, and Date of Access. The ability to drill down into specific information allows you to narrow or broaden your view of the data.

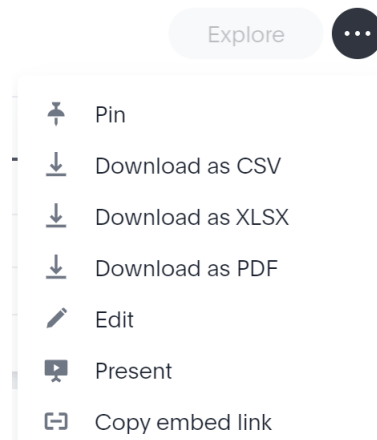


### \*\*\*Newly added Key Performance Indicator (KPI).

Date Viewed	Action Count
04/05/2021 - 06/01/2021	2.15M



Also, you can export from the Visual ISO ClaimSearch Insights Pinboard in CSV, Excel format, or PDF allowing you to further analyze your data in your tool of choice.



### How do I get access?

Those with access to the current Visual ISO ClaimSearch Usage dashboard will receive access to Visual ClaimSearch Insights Pinboard when released.

Please contact Customer Service at [NJSupport@iso.com](mailto:NJSupport@iso.com) or **1-800-888-4476** for more information.