


A Match Report may return ClaimAlert® indicators across all lines of business and will be displayed with a red icon .

The indicators can help you identify questionable claims and increase referrals to your company's SIU and the National Insurance Crime Bureau (NICB).

The chart below outlines the possible ClaimAlert® indicators that may appear for each involved party.

ClaimAlert® Name	Type	ClaimAlert® Description
30-day Pre/Post Policy Inception/Cancellation	Coverage Alert	Policy effective date or Policy cancellation date reported to ISO ClaimSearch is within 30 days of the reported date of loss.
NICB ForeWARN Alert ¹	SIU Alert	Alerts to available data provided by the NICB that includes individuals and organizations previously investigated.
Centers for Medicare & Medicaid Services (CMS) Compliance Warning ²	Compliance Alert	Missing or invalid entries in fields required for Section 111 reporting.
Date of Loss Falls within 30 Days of Hire/Termination	Coverage Alert	Consider verifying the date and time of the injury and ensure alleged injury is work related. Triggered using the DOL and DOH/DOT as reporting by the customer.
Date of Loss is a Monday, Friday, or Day after Holiday	SIU Alert	Consider verifying the date and time of the injury and ensure alleged injury is work related.
Delayed Reporting	Coverage Alert	Date reported to insurance company is greater than 30 days from the date of loss.
Foreclosure ⁴	SIU Alert	Indicates whether a property has been in any of the 5 stages of foreclosure in the last year at FNOL.
Mail Drop Exists	SIU Alert	A mail drop is a street address of a commercial agency that receives mail for customers, such as a UPS Store or Mailboxes, Etc. This alert may also indicate a street address that is not consistent with a permanent residential street address.
NICB Vehicle Impound ¹	Vehicle Alert	A vehicle was reported to be towed/impounded by a law enforcement agency that participates in NICB's Impound Program. STATUS PROVIDED BY NICB.
NICB Vehicle Recovery ¹	Vehicle Alert	A stolen vehicle reported to law enforcement that was subsequently recovered that matched on a vehicle theft claim submitted to ISO ClaimSearch. STATUS PROVIDED BY NICB.
NCIC Unreported Theft ^{1,6}	Vehicle Alert	A stolen vehicle that was not reported to law enforcement, but a total loss claim due to theft was reported to ISO ClaimSearch. STATUS PROVIDED BY NICB.
Prior Salvage	Vehicle Alert	The vehicle involved has previously been reported a total loss.
Prior SIU Involvement	SIU Alert	Alerts on prior SIU involvement by one of the involved parties.
Property Loss Location Different than the Insured's Address	Property Alert	Loss location different from insured's address on Property claims at FNOL.
SSN Associated with Deceased Individual	SIU Alert	The SSN provided matches a record in the Social Security Administration's Death Master File also known as the Social Security Death Index.
SSN Found ³	SSN Alert	ISO ClaimSearch identified a missing SSN on this record and a search located potential match(es). View the details and update the SSN for the individual - resubmit this new information to ISO ClaimSearch for updated results
SSN is Invalid	SSN Alert	The SSN provided has not been issued - please verify the data entered into ISO ClaimSearch and update for better results

VIN Failed Edit	Vehicle Alert	The VIN entered has one or more incorrect digits. Consider using VINassist tool on ISO ClaimSearch to verify/correct the information then re-submit the VIN to ISO ClaimSearch for updated results.
Required Fields Missing for CMS Query ²	Compliance Alert	The claimant is missing either the DOB or SSN which will prevent the claimant from being sent on the monthly CMS query file.
Beneficiary Not Marked as Medicare Eligible ²	Compliance Alert	A claimant has been returned by the CMS query as Medicare eligible, but the claimant has yet to be marked as Medicare eligible in the system.
Multiple Insurance Policies ⁵	Coverage Alert	Indicates the involved party has multiple insurance policies active for this vehicle on the date of loss.
New Insurance Policy ⁵	Coverage Alert	Indicates the insurance policy was issued within 30 days of the date of loss.
Canceled Insurance Policy ⁵	Coverage Alert	Indicates the insurance policy was canceled on the date of loss.
NICB Questionable Claim ¹	SIU Alert	Claim referred to NICB.

- 1 – Must be a NICB Member Company**
- 2 – Must be subscribed for CMS Reporting through ISO ClaimSearch**
- 3 – Must be subscribed for the Append DS Service through ISO ClaimSearch**
- 4 – Must be subscribed for use of this alert**
- 5 – Must be subscribed to Non FCRA database for use of this alert**
- 6 – Possibility of local law enforcement delay opening the active theft record.**

Additional resources are available on the ISO ClaimSearch website in **My Learning Center**.